

ACMA 2022 NATIONAL CONFERENCE

May 1-4, 2022, | Gaylord Texan Resort and Convention Center in Dallas, TX

Jointly provided by Postgraduate Institute for Medicine and American Case Management Association

HANDOUT REQUIREMENTS

Target Audience

The ACMA 2022 National Conference activity is intended for physicians, social workers and nurses to improve patient care outcomes.

Educational Objectives

After completing this activity, the participant should be better able to:

1. Identify strategies to engage physicians, case managers, transitions of care partners and interdisciplinary team members to effect health care change.
2. Recognize opportunities and apply innovative approaches to coordinate patient-centered sustainable longitudinal care.
3. Demonstrate patient advocacy and evaluate the impact of social determinant inequities.
4. Implement approaches to promote patient engagement and self-management within multiple settings.
5. Recognize common barriers and apply strategies to manage complex relationships between health care stakeholders, patients, families, and providers.
6. Apply best practices, standards, and tools to consistently validate appropriate utilization, necessity, level, and quality of care.

Faculty –

Please visit the conference website for additional information of the faculty listed below.

ACMA 2022 National Conference Faculty Details

Christian Albert Alcantara, MSN, RN, ACM-RN
Case Manager, Case Management

Dr. Rajeev Alexander, MD
Medical Director, Continuity of Care Team, Hospital Medicine

Dr. Kendal Allred, MD/MPH, FACEP
Medical Director, Emergency Dept.

Andrea Anderson, RN, BSN
Nurse Manager, Case Management

Danielle Andrade, MBA-HCM, BSN, RN, CCM, NHA
Senior Director, Care Management

Kelli Augustadt, MSW, LCSW, CCM
Medical Social Worker, Continuity of Care Team Care Management

Dr. Heather Bassett, MD
Chief Medical Officer

Karen Beck, MSN, RN, ACM-RN
Manager Orders Management Unit, Case Management

Fallon Benavides, RN, DNP, ACM-RN
Supervisor, Inpatient Appeals Case Management

Michael Blake Bezruki, BA
Vice President, Government Relations

Dr. Trevor M. Bibler, Ph.D.
Assistant Professor Center for Medical Ethics and Health Policy

Sharon L Blackwell, RN, CCM
Multi-Visit Care Manager, Care Management

Pat Blaisdell, FACHE
Vice President. Policy

Maryanne Bourque, MS, BSN, RN
Director, Utilization/Case Management

Tricia Brisbane, MA
Independent Consultant/Parent Advocate

Crystal Brooks, LMSW, ACM-SW, CTP
Clinical Professional Development Specialist, Comprehensive Care Management

Melissa Buchner-Mehling, MD, CHCQM-PhysAdv
Medical Director, Advisory Services

Dr. Timothy Brundage, MD, CCDS
Physician Advisor & CEO

Kelli Burba, BSN, RN, ACM-RN
Executive Director, Care Management

Dr. Rhonda Cady, PhD, RN
Clinical Scientist-Health Services Research

Kristen Calheno-Hill, RN, BSN, MA
Senior Clinical Consultant

Vivian Campagna, DNP, RN-BC, CCM
Chief Industry Relations Officer

Maryanne Cassera, BSN, RN, ACM-RN
Case Manager, Case Management

Rebecca Castro, LCSW, ACM-SW
Manager, Social Work, Care Management

Dr. Se. Gaurav Chatuevedi, MD
Medical Director, & Physician Advisor, Care Management

Ediedra Coble Gooden, BSN, RN, CCM, CMGT-BC, CNML
Manager, Case Management

Dr. Marcia Colone, PhD, MS, LCSW, ACM-SW
Vice President, Care Coordination and Transition Management

Matthew Combes, LCSW, LMSW, CMAC, ACM-SW
Director, Integrated Care

Michelle Comeau, AAS
National Program Director, Care Transitions Intervention

Dr. Stephen Crouch, MD, FACEP
Medical Director, Integrated Care Management

Donna DeFilippis, BSN, RN, ACM-RN
Lead Nurse Case Manager, Utilization/Case Management

Karen DeJean, MSN-I, RN, CCM
Director, Utilization Management

Diane DiFiore, DNP, MHSA, RN, NEA-BC, ACM-RN
Director, Care Management Development and Education, Care Management/ Nursing

Dr. Margaret Dimond, PhD, MSW
Chief Administrative Officer/NPG, Administration

Michelle Dodson, MA, MSW, C.Ht, LCSW
Strategic Program Manager, Care Management

Gilbert Dorado, LCSW, ACM-SW
Regional Director, Care Management Operations

Kathleen Dougherty, MSN, RN, NEA-BC
System Director, Care Coordination

Dr. John Eanes II, MD
Medical Director, Utilization Management/Case Management

Jan Ernest, MSN, RN, NEA-BC
Executive Director, Integrated Care Systems

Tiffany Ferguson, LMSW, CMAC, ACM-SW
Chief Executive Officer

Kathleen (Kathy) Ferket, MSN, APRN-BC
Senior Consultant

Pamela Foster, LCSW, MBA ACM-SW
Associate Vice President, Care Coordination

Stacy C. Galik, LMHC, CCM
Director, Hospital Care Coordination

Lex Gillette
Paralympic Medalist

Lauren Girardi, MSN, BSN, RN, CCM
Assistant Director, Utilization Management

Jeremy Gutsche, MBA, CFA
CEO & Chief

Ann Haefke, RN, BSN
Surgical Clinical Reviewer, Care Management

Amanda Hargrove, DNP, NE-BC, CMAC, ACM-RN
Administrator, Case Management & Utilization Management

Dr. Ronald Hirsch, MD, FACP, CHCQM, CHRI
Vice President, Regulations and Education Group

Karen Howsare, RN, MSN ACM-RN
Director, Care Coordination/Dialysis

Sadie Hutchinson, RN, ACM-RN
Director, Care Management

Michael Ipekjdian, MBA-HM, BSN, RN, SANE, PHRN, NREMT
Head of Clinical & Solution Architecture

Dr. Shannon B. Juengst, PhD, CRC
Clinical Investigator, Brain Injury Research Center

Pat Kramer, Ed. S, CCM, NCC, CSW, ACM-SW
Senior Director of Case Management, Utilization Management and Clinical Social Work

Kari Kubiawicz, BSN, RN
Director, Care Management

Kimberly Littell, BSN, MPA, RN, ACM-RN
Interim Manager, Denials Prevention Unit and Inpatient Appeals

Terri Lopez, RN
Manager, Utilization Review, Case Management

Monica Martinez, BA
Manager, Value Operations, Integrated Care

Cathy Massaro, MSW, ACM-SW, CCM
Workforce Manager, Case Management & Utilization Review

Dr. Todd McClure Cook, MBA, MSW, EDD
Vice President, Integrated Care Management

Ellen Mitchell, RN, MA
Director, Industry Relations

Abigail Moog, LCSW, LCSW, ACM-SW
Clinical Social Worker / Team Lead, Care Management and Patient & Family Services

Carolyn Nettles, BA
Territory Manager

Jamie Nordhagen, MS, RN, NEA-BC
Director, Capacity Management and Patient Representatives

Lindsey North, MS, RN, NPD-BC
Director, Hospital Care Coordination

Venessa Parker, MSN, BSN, RN, ACM-RN
Case Manager, Case Management

Dr. Ariana Peters, DO, FACOI, FHM
Medical Director, Care Management / Physician Advisor, Hospital Internal Medicine

Jennifer Prescia, MSN, RN, ACM-RN, CCDS, NE-BC
Director Operations and Case Management, Nursing Administration

Dr. William "Bill" Rifkin, MD, FACP
Managing Editor

Libby Ruhlman, RN, MSN
Director, Population Health

Dr. Say Salomon, MD
National Medical Director of Acute and Post-Acute Care

Dorothy Sanders, BSN, RN, CCM
National Consultant, Care Coordination & Integrated Case Management (CC & ICM)

Dr. Robert Scales, Ph.D.
Director of Cardiac Rehabilitation & Wellness, Cardiology

Tonya Selman, MBA, LMSW, ACM-SW
Manager, Behavioral Health Collaborative Care

Dr. Rebecca Severe, MD
Medical Director of Care Management, Population Health

Toni Shultis, RN, MSN, CCM
Manager, Ambulatory Care Management
June Simmons, MSW
President/CEO

Lynn Sisler, BSN, MS, ACM-RN
Executive Director, Inpatient Care Management

Fredric 'Fritz' Spiegel, MNHP, RN, CCRN
Doctor of Nursing Practice Student: Pediatric Nurse Practitioner Primary Care, School of Nursing

Nicole Sunder, LCSW, CCM
Director, Health Plan Solution Design

Dr. Darlene Tad-Y, MD, MBA
Medical Director of Patient Flow / Vice President of Clinical Affairs

Tanya Thomas, MPH
Project Manager, Care Management

Amber Thorsen, BS, RN, ACM-RN, CHPN
Lead Care Manager, Continuity of Care RN Care Manager, Care Management

Philicity Tinnie-Wilson, RN, MAS, BSN
Manager, Case Management

Tucker Turner, BS
Mid-Revenue Cycle Client Relationship Manager

Karen Vanaskie, DNP
Chief Clinical Officer, Care Management

Alexa Vu, MSN, RN, PHN, ACM-RN
Manager, Care Coordination

Liz Wilson, DO, FACOI
Physician/Physician Advisor, Internal Medicine/Hospitalist

Annie Wilson, LCSW
Medical Social Worker, ED, Care Coordination

Rachel Zartman, MBA, MSN, RN
Asst. Vice President, Clinical Operations

Cathleen M. Zehring, MM, BSN, ACM-RN
Nurse Administrator, Care Management

Disclosure of Conflicts of Interest

Postgraduate Institute for Medicine (PIM) requires faculty, planners, and others in control of educational content to disclose all their financial relationships with ineligible companies. All identified conflicts of interest (COI) are thoroughly vetted and mitigated according to PIM policy. PIM is committed to providing its learners with high quality accredited continuing education activities and related materials that promote improvements or quality in healthcare and not a specific proprietary business interest of an ineligible company.

The faculty listed above have no relevant financial conflicts to disclose for this event.

ACMA and PIM have no conflicts to disclose for this event.

Joint Accreditation Statement



In support of improving patient care, this activity has been planned and implemented by the Postgraduate Institute for Medicine and American Case Management Association. Postgraduate Institute for Medicine is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the

Physician Continuing Medical Education

The Postgraduate Institute for Medicine designates this live activity for a maximum of 14.5 *AMA PRA Category 1 Credit(s)*™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Continuing Nursing Education

The maximum number of hours awarded for this Continuing Nursing Education activity is 14.5 contact hours.

Disclosure of Unlabeled Use

This educational activity may contain discussion of published and/or investigational uses of agents that are not indicated by the FDA. The planners of this activity do not recommend the use of any agent outside of the labeled indications. The opinions expressed in the educational activity are those of the faculty and do not necessarily represent the views of the planners. Please refer to the official prescribing information for each product for discussion of approved indications, contraindications, and warnings.

Disclaimer

Participants have an implied responsibility to use the newly acquired information to enhance patient outcomes and their own professional development. The information presented in this activity is not meant to serve as a guideline for patient management. Any procedures, medications, or other courses of diagnosis or treatment discussed or suggested in this activity should not be used by clinicians without evaluation of their patient's conditions and possible contraindications and/or dangers in use, review of any applicable manufacturer's product information, and comparison with recommendations of other authorities.

Method of Participation and Request for Credit

Virtual (Live-Stream) Session Completion Requirements:

Must log in to session on time.
Must attend full session.
Must complete/submit an electronic evaluation.
No partial credit will be given.

Course Access – Virtual Attendees

Log in / Session access information will be emailed the week prior to the conference.

In-Person Completion Requirements:

Must sign session sign-in/out sheet upon entering and leaving session.
Must attend full session.
Must complete/submit an electronic evaluation.
No partial credit will be given.

Nurse and Social Work Request for Credit

Applies to both Virtual and In-Person Attendees

You will receive an email from ACMA 1-3 days Post Conference notifying you that the electronic evaluation is available. Detailed login instructions will be listed in the email. Once you log in and complete the online evaluation, you will have immediate access to download and/or print your CE Certificate.

Physician Request for Credit

You will receive an email from ACMA prior to the conference with the information below.

In order to obtain your CME certificate, please follow the steps below at the conclusion of the activity:

1. Go to www.cmeuniversity.com
2. Login or Create a New Account (will take less than 1 minute)
 - a. If you receive a message when creating a new account that “the email you entered is already in use”, please click the [Forgot my Username or Password](#) link to have your Username and Password sent to you via email
 - b. After logging in, you may be asked to verify/update your information; after doing so, click Save at the bottom of the page
3. Type in **17160** at the top of the page, “Find Post-Test/Evaluation by Course”, and click enter. This is the conference activity code.
4. Click on the activity title when it appears
5. Choose the type of credit you desire
6. Complete the online assessment
7. Receive an immediate CME/CE Certificate to download and/or print for your files

If you have questions regarding the certification of this activity, please contact PIM via email at inquiries@pimed.com.