Single Window for better and for worse

June 2022

WCO Compendium
"Building a Single Window Environment"

http://www.wcoomd.org/en/topics/facilitation/instrument-and-tools/tools/single-window-guidelines.aspx

Volume 1- Executive GUIDE

UNDERSTANDING SINGLE WINDOW ENVIRONMENT	FROM CROSS-BORDER REGULATORY FUNCTIONS TO SINGLE WINDOW SERVICES	SINGLE WINDOW AS PART OF CUSTOMS MODERNIZATION	CREATING THE POLICY MOMENTUM	ESTABLISHING FORMAL STRUCTURES	DESIGNING SINGLE WINDOW SERVICES	DEALING WITH LEGAL ISSUES	DATA: ENSURING QUALITY, SECURITY & PRIVACY	MANAGING TRANSITION TO A SINGLE WINDOW
○ V.1 - Part I	○ V.1 - Part II	○ V.1 - Part III	○ V.1 - Part IV	○ V.1 - Part V	○ V.1 - Part VI	○ V.1 - Part VII	○ V.1 - Part VIII	○ V.1 - Part IX

Volume 2- Practitioners GUIDE

WRITING A BUSINESS CASE FOR SINGLE WINDOW	INTRODUCING PUBLIC PRIVATE PARTNERSHIPS	FUNCTIONAL ASSESSMENT	INNOVATION IN BUSINESS PROCESSES & E-PAYMENTS IN SINGLE WINDOW	DATA HARMONIZATION	DEMATERIALIZATION & PAPERLESS PROCESSING	SINGLE WINDOW ARCHITECTURE	INTEGRATED RISK ASSESSMENT	PERFORMANCE MANAGEMENT & SUSTAINABILITY
○ V.2 - Part I	○ V.2 - Part II	○ V.2 - Part III	○ V.2 - Part IV	○ V.2 - Part V	○ V.2 - Part VI	○ V.2 - Part VII	○ V.2 - Part VIII	○ V.2 - Part IX

New training opportunity for the private sector

WCO ACADEMY

Join the online Single Window course now!
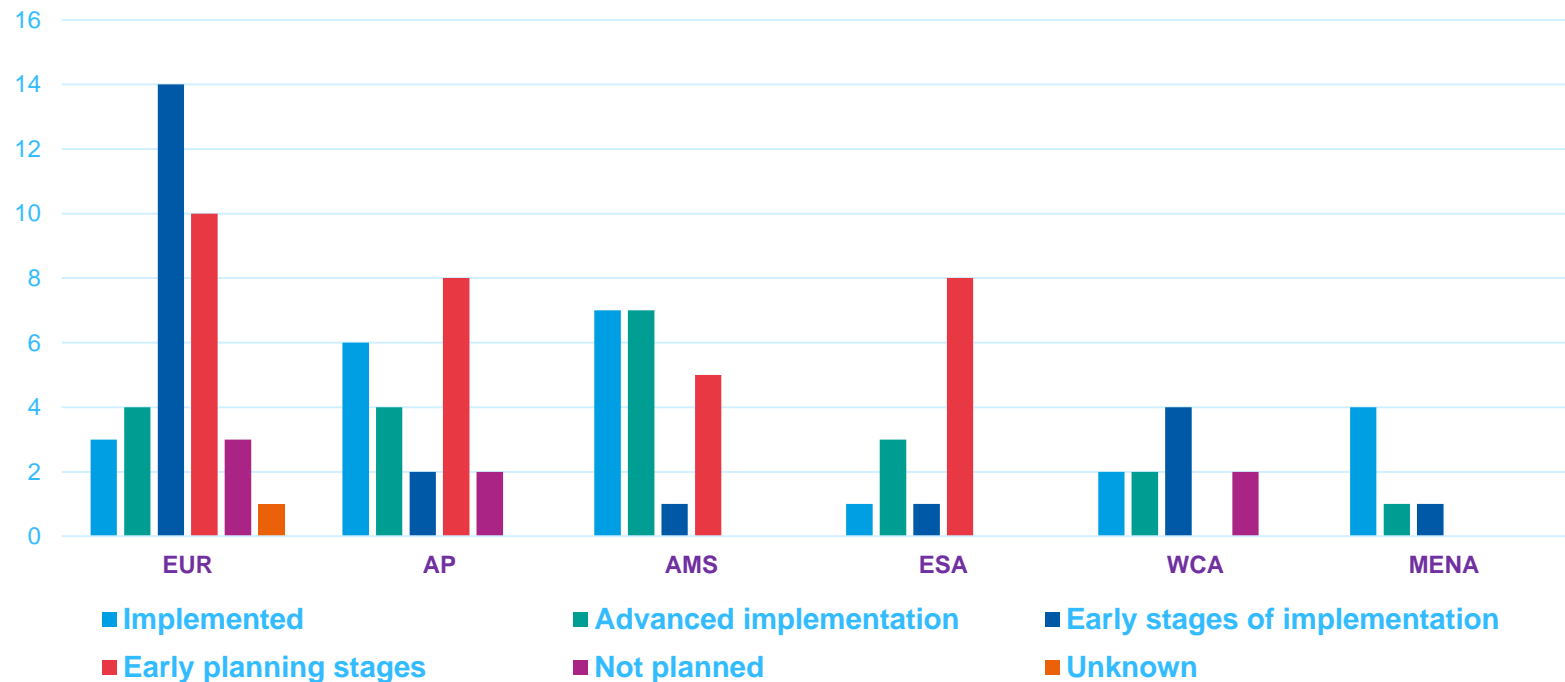
More information

SW implementation

2016 to 2019 Single Window stages of implementation for the WCO Members

Stage	Year 2016	Year 2019
Implemented	5.3%	21.9%
Advanced implementation	2.6%	19.0%
Early stages of implementation	78.9%	18.1%
Early planning stages	7.9%	34.3%
Not planned	5.3%	6.7%

■ Year 2016   ■ Year 2019
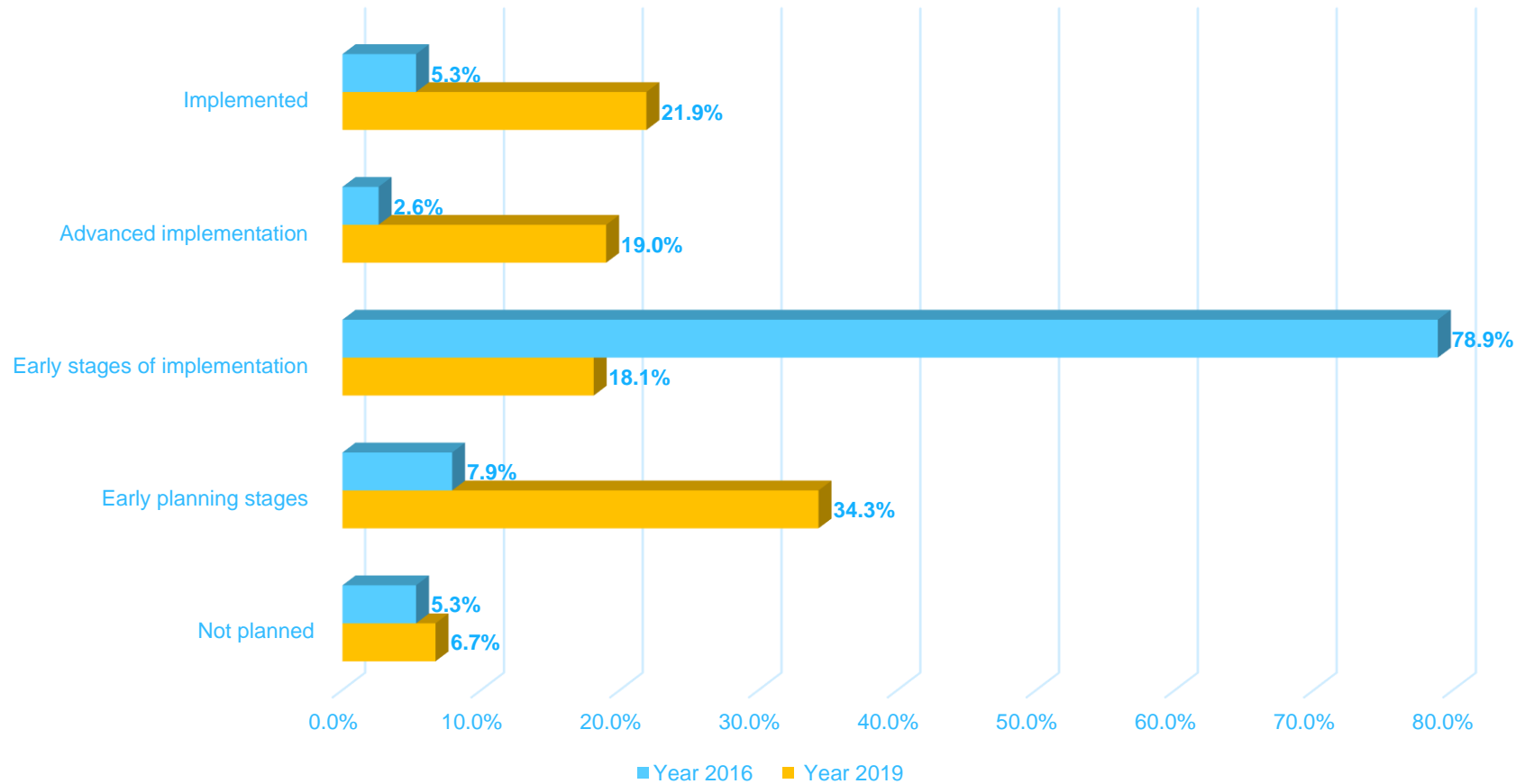
SW implementation

Single Window stages of implementation per WCO region in 2019

Legend:
- Implemented
- Advanced implementation
- Early stages of implementation
- Early planning stages
- Not planned
- Unknown

BREAKDOWN OF RECOMMENDATIONS

Pie chart segments:
- 15% Organizational Development (blue)
- 20% Compliance & Risk (red)
- 20% Publication & Transparency (light orange)
- 25% Customs Procedures (light blue)
- 20% Cooperation & Collaboration (orange)
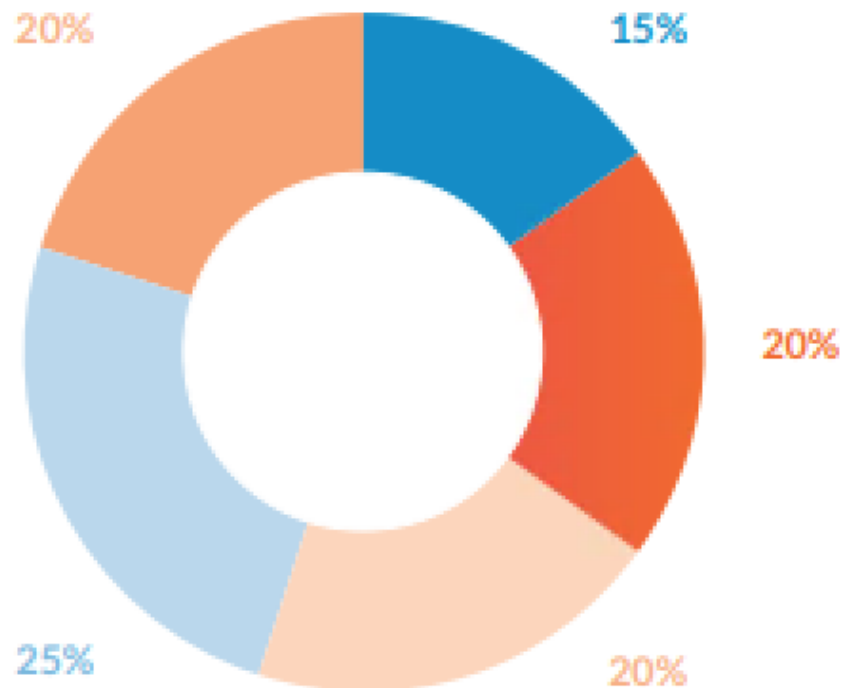
Legend:
- ● Organizational Development
- ● Compliance & Risk
- ● Publication & Transparency
- ● Customs Procedures
- ● Cooperation & Collaboration

MERCATOR PROGRAMME
World Customs Organization

CAPACITY BUILDING & PROCEDURES AND FACILITATION

Mercator Programme Report June 2020
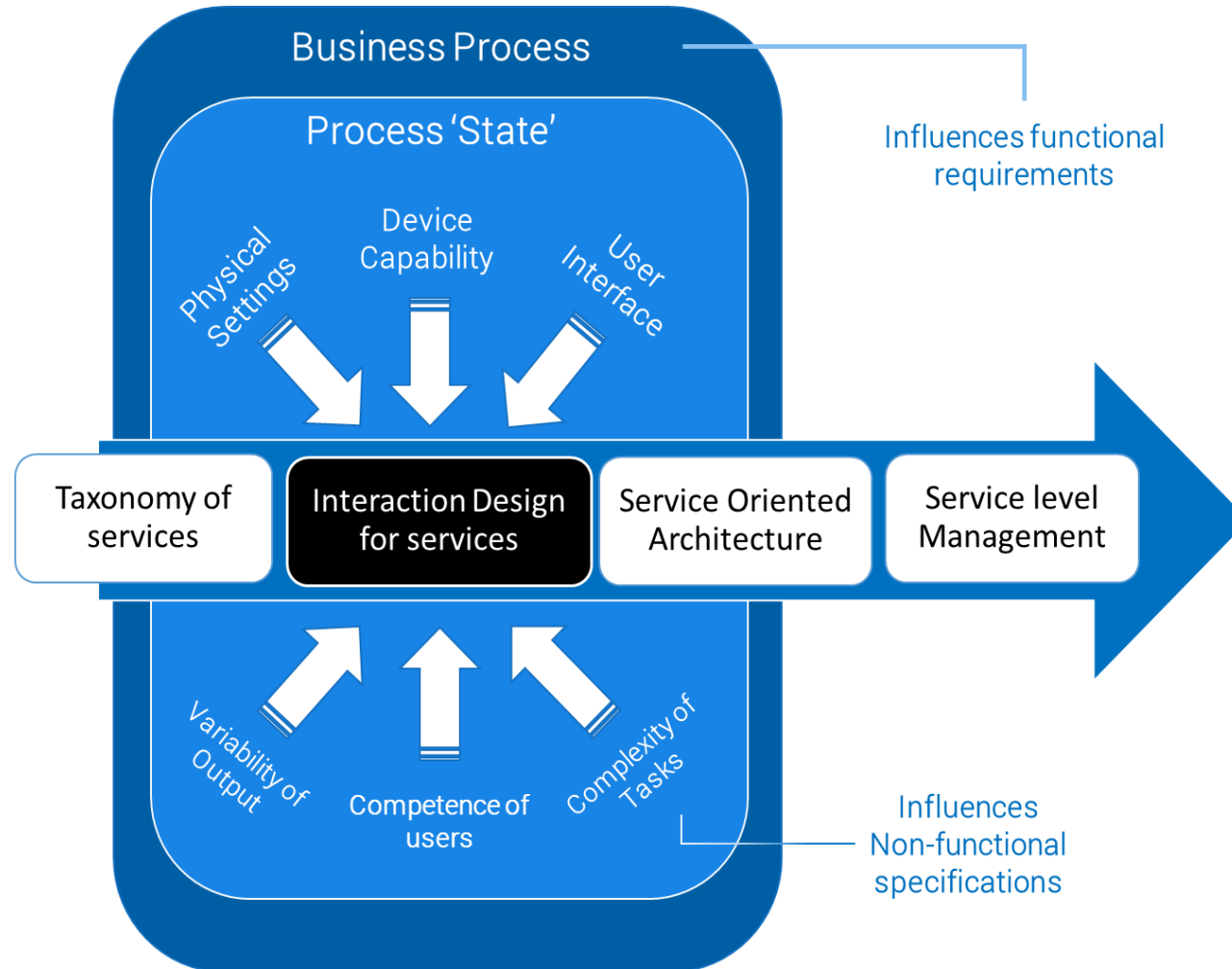
From response to preparedness

The boiling frog syndrome

- Scan Risks & Threats: **unacceptable risks and single point of failure**

- Know your "water": BIA

- Plan for continuity: MAO; RTO

- Design BC measures, **resource requirements** (buildings, people, ICT, suppliers, equipment, etc.) and **structures**

Source: www.thebci.org

Perspectives

- Urgency: COVID-19 should be used as a momentum to accelerate digitalization agenda- CB

- Fostering the implementation of WCO tools as a precondition for better response

- Measuring the application of digital tools for Customs organizational performance

- Transparency and evidence- based policy making to tackle uncertainty and build trust in government

- The Crisis is a game changer requiring adaptive capabilities

World Customs Organization

Thank you

Valentina FERRARO
Technical Attaché,
Valentina.Ferraro@wcoomd.org