



China Customs Control of Cross Border E-commerce Return Goods

Xiangyang Sun



CONTENTS

PART 01 Background

PART 02 Legal Framework

PART 03 Procedures

PART 04 Lessons Learned

01 Background

Online shopping experience
Unconditional return policy

**International
Standards**



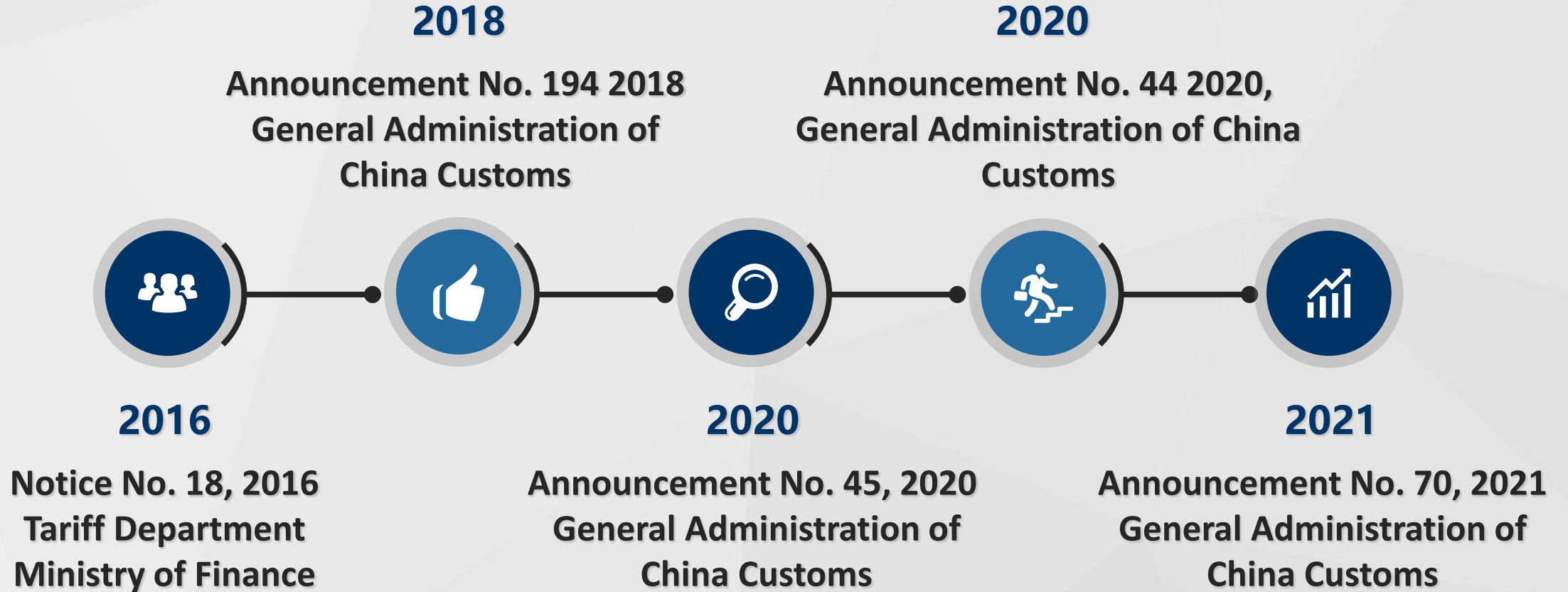
← **China Customs
procedures to
facilitate**


WCO
CROSS-BORDER E-COMMERCE
FRAMEWORK OF STANDARDS

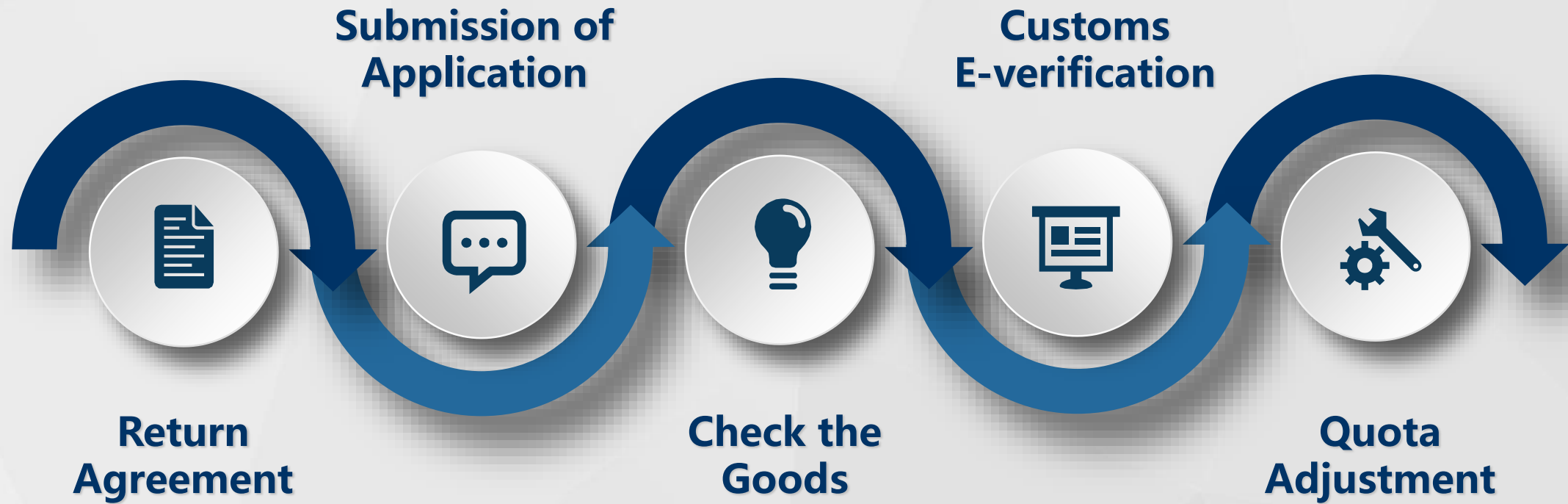


World Customs Organization
(June 2016)

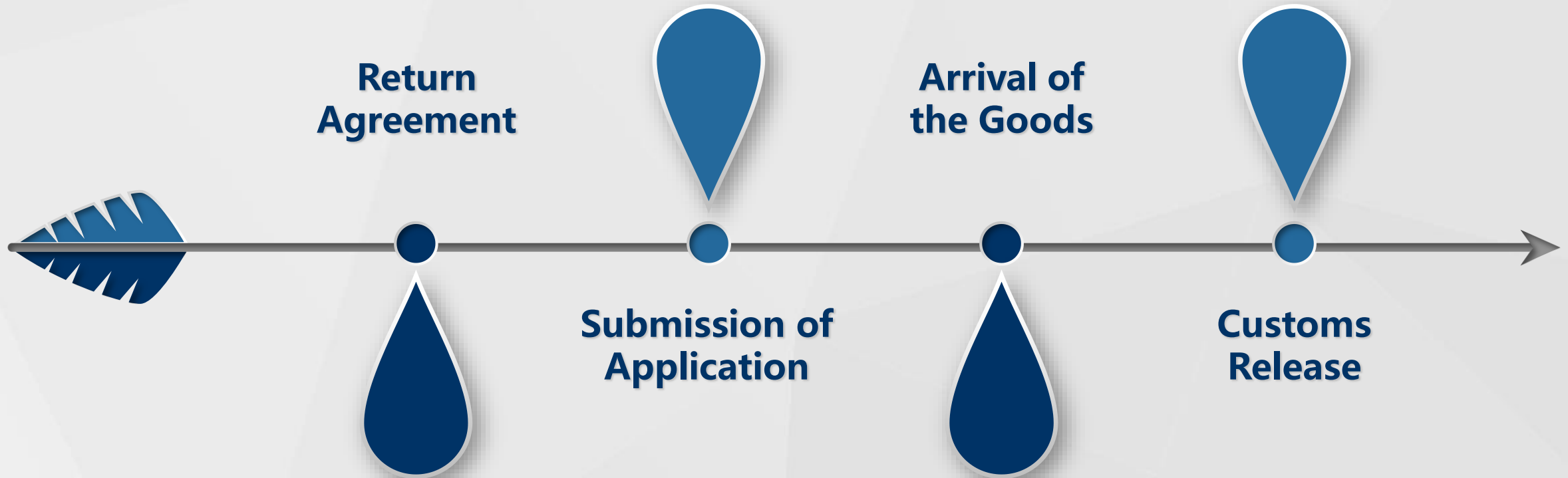
02 Legal Framework



03 Procedure Import



03 Procedure Export



03 Procedures



04 Lessons Learned



**Follow WCO
Standards**



**Consumer
Experience
Oriented**



**Trade
Facilitation**



**Efficiency of
Control**



THANK YOU!

sunxiangyangbel@163.com