

Why CATTs?

Single source

With over 100 trade experts globally CATTs provides you with a single relationship that can cover all your customs & trade compliance questions around the world.

Practical Advice

We think in the Spirit of the Law, ensuring you stay compliant while enabling you to meet strategic objectives.

Cost-effective resources

Modern technology and smart use of the international regulatory frameworks allow us to be cost efficient and support you with a mix of operational experts and consultants.

High Quality

Our leadership is complimented by our skilled work force, including certified customs declarants, holds us best in class. Whilst our continuous internal audits ensure nothing gets missed.

CONTACT US

For more information, visit our website:

www.compliance.support

www.catts.eu

Or contact us:

info@catts.eu

+31 20 308 2010

COMPLIANCE. SUPPORT

GLOBAL TRADE SUPPORT DESK

Operating on a global level comes with several challenges. Available customs expertise often represents a portion of the global scope. Maintaining a network of experts is costly and time consuming.

PORTAL TO A WORLD-WIDE NETWORK

Through compliance.support you gain access to our network of more than 100 international customs and trade compliance experts. We answer your customs or trade compliance questions, whether it's about local regulations, import and export procedures, tariff classification, duties, taxes or export controls.

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CATTs.**

PARTNER IN CUSTOMS AND TRADE COMPLIANCE



SUBMIT

You submit your customs & trade compliance questions directly through a simple web form



DISTRIBUTE

A unique ticket ID is created. Our first line operators review your request, assign a category, priority and distribute it to the appropriate expert



<https://compliance.support>



LEARN

Build a knowledge base to reduce average resolution times, deflect repetitive questions and identify areas for improvement



RESEARCH

Our trade expert contacts you directly for any further information and, if required, the estimated effort



TRACK

Through the support portal you can track the status of active tickets and resolutions of previous tickets.



INTERACT

Provide additional details or involve others to help us resolve your questions.

RESOLVE

After your request is solved and confirmed, the ticket and its resolution is finally closed and archived. The ticket can be referred to raised for additional questions or information.



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