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**Facilitating Trade with New Technological  
Solutions**

**Customs Success Stories – An African  
perspective**



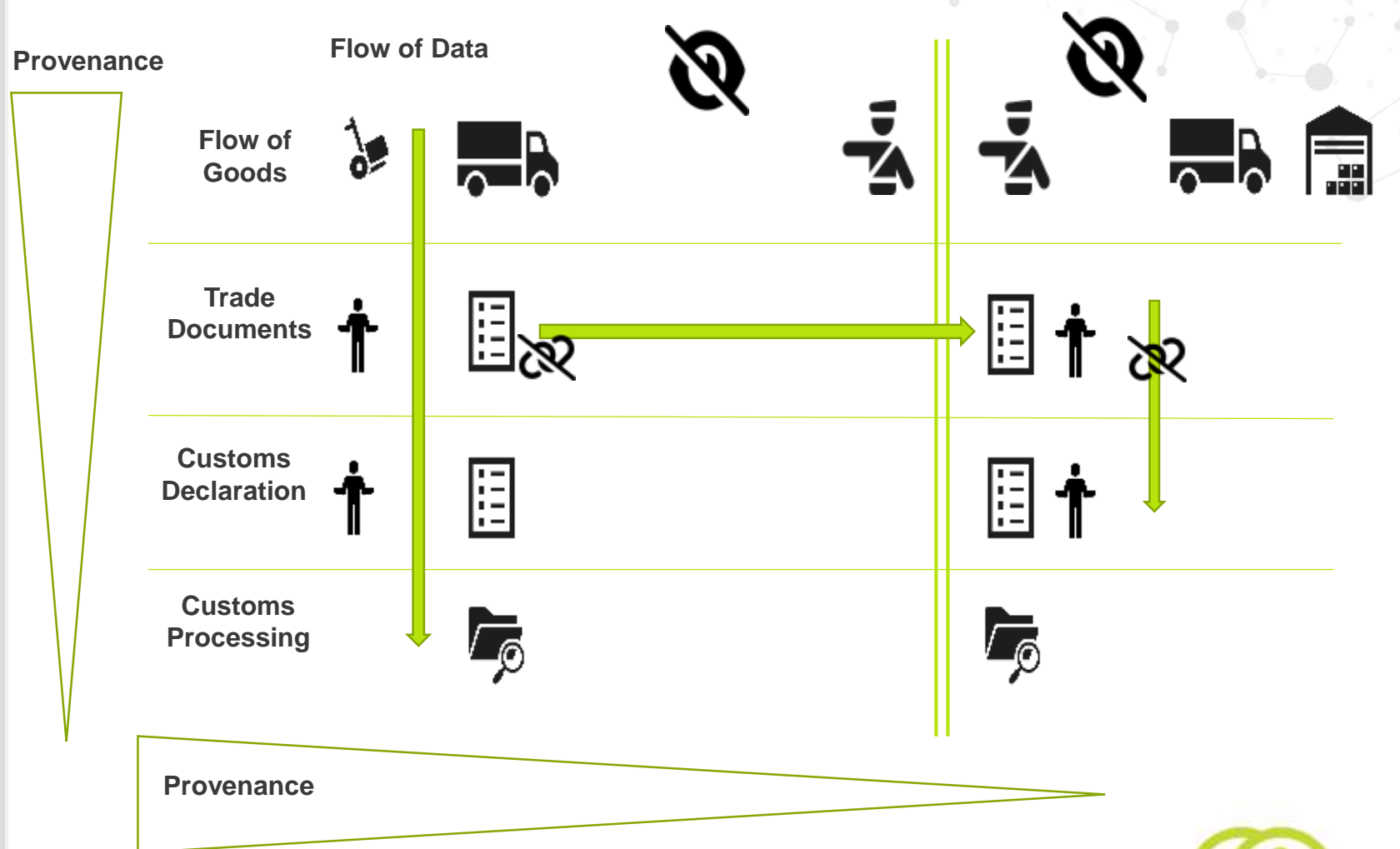
# Central Customs Challenges

## Traditional data requirements of Customs

- Very far removed from the source
- Multiple manual handover points creates errors and broken linkages
- No/limited visibility and security of consignment introduces risk

## Result of the approach

- Scan or physical inspection of goods and documentation
- Customs resources
- Trade impact
  - Delays & interruptions
  - Add costs in the supply chain
  - Unreliability in delivery
  - Lack of data ownership



# New Technology Drivers for Customs & Trade



## Cloud Computing

- Allow multiple stakeholders to collaborate
- Development of open APIs allow for connecting disparate systems & info flow
- Reduce cost of implementing new technologies



## Internet of Things (IOT)

- Create visibility into the physical world
- Smart devices connected into management systems



## Artificial Intelligence and Big Data

- Automation of repetitive tasks
- Advance risk management and insights
- Multiple data points for decision making
- Reduce resourcing



## Blockchain

- Created trusted networks by ensuring provenance of data
- Permissioned data stores ensuring segregation of data
- Data Protection



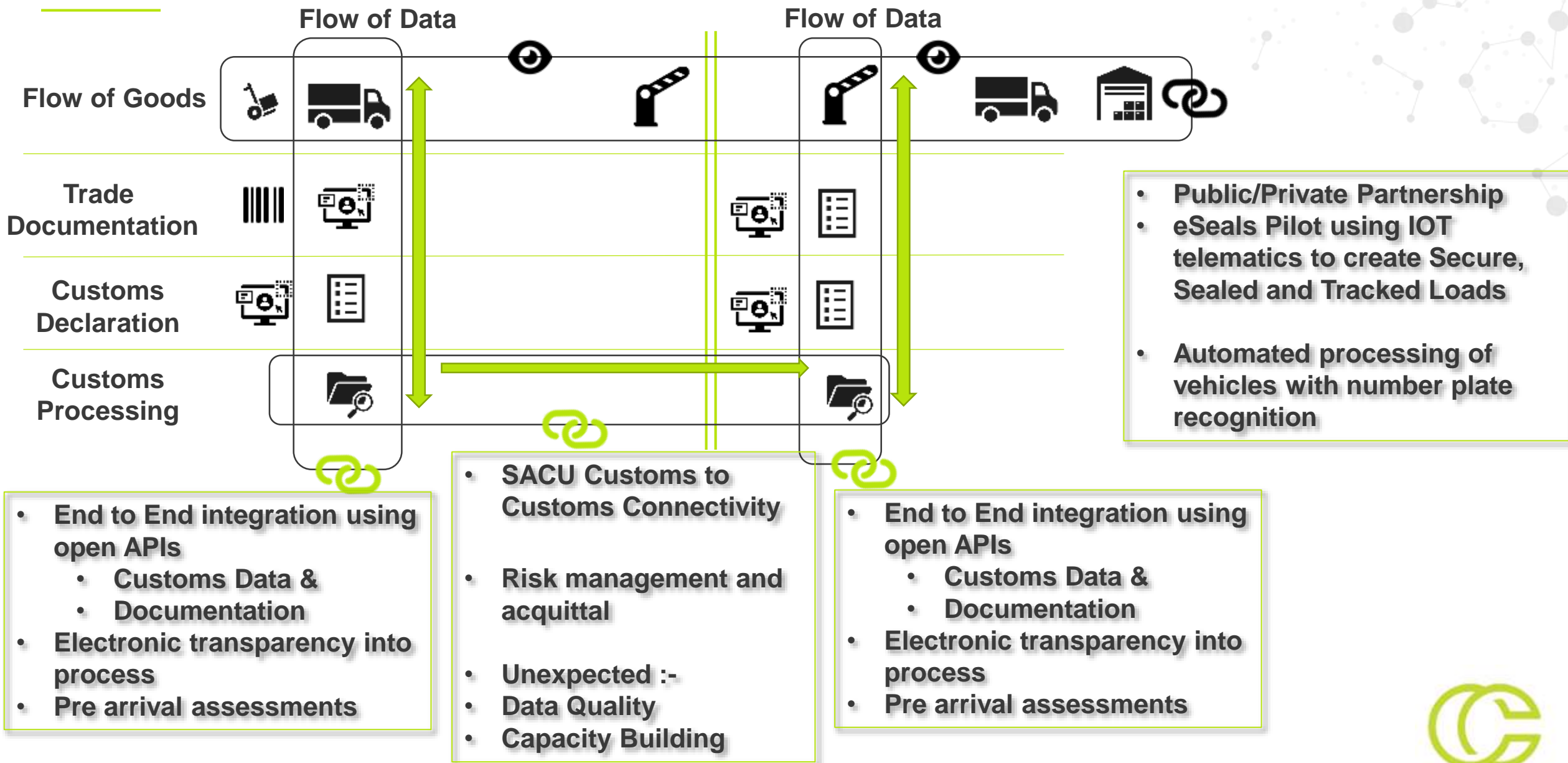
**End to End Visibility**



**Re-envisioned Processes and Procedures**



# Success with SACU Initiatives using Digital Solutions



# CUSTOMS CONNECT

POWERED BY GTS

Innovative Solutions  
for Customs Authorities

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[enquiries@customs-connect.com](mailto:enquiries@customs-connect.com)  
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Customs to Customs Connectivity



Trader Connect



Tariff Management



Prohibited and Restricted  
Data Management



Advance Rulings



Duty Remissions/Rebates