

# **TANDEM MEETINGS**

Transplantation & Cellular Therapy Meetings of ASTCT™ and CIBMTR\*

February 2-6, 2022 | Salt Palace Convention Center | Salt Lake City, UT



# **HOUSING FAQ'S**

#### **HOW DO I MAKE A HOTEL RESERVATION?**

All hotel reservations for the 2022 Tandem Meetings | Transplantation & Cellular Therapy Meetings of ASTCT and CIBMTR must be made online. Attendees must register for the event first and then will be able to make a housing reservation.

#### WHAT ARE THE OFFICIAL HOTELS OF THE 2022 TANDEM MEETINGS?

Hotel room rates are subject to availability. Rates listed are single/double rates and do not include applicable taxes and fees.

AC by Marriott Salt Lake City Downtown	\$185	Hyatt House Salt Lake City Downtown	\$179
Courtyard Salt Lake City Downtown	\$179	Radisson Hotel Salt Lake City Downtown	\$209
Fairfield Inn & Suites Salt Lake City Downtown	\$159	Salt Lake City Marriott City Center	\$235
Hilton Salt Lake City Center	\$219	Salt Lake Plaza Hotel At Temple Square	\$179
Holiday Inn Express Salt Lake City Downtown	\$127	Sheraton Salt Lake City	\$179
Hotel Monaco	\$259	The Salt Lake Marriott Downtown at City Creek	\$229

#### HOW DO I MODIFY OR CANCEL MY HOTEL RESERVATION?

Please make all hotel changes, including cancellations, online at <u>2022 Tandem Meetings - Modify</u>. Changes can be made online through January 25, 2022. After January 25, 2022, you will need to contact your hotel directly.

#### WHAT IS THE CANCELLATION POLICY?

All reservations require a valid credit card guarantee. A deposit of one night's room and tax may be charged by the Hotel and reflected on your credit card statement as early as January 12, 2022.

Reservation cancellations will be subject to a \$50.00 processing fee if cancelled on or before December 14, 2021, and \$120.00 processing fee if cancelled after December 14, 2021. This fee will be charged at the time of cancellation and will appear on your credit card statement as "ConferenceDirect LLC". In addition to this processing fee, cancellations and noshows will also be subject to the individual hotel's cancellation policy.

#### WHEN WILL MY WAITLISTED NIGHT BE CONFIRMED?

If your reservation contains certain nights that are currently waitlisted, rest assured that ConferenceDirect is working to complete your reservation as quickly as possible. You will receive an updated acknowledgement email when your reservation is confirmed in its entirety.

## WHAT IF MY DATES ARE NOT AVAILABLE ONLINE?

If you want to extend your stay over dates not available online, please contact the Tandem Meetings Housing Bureau at <a href="mailto:TandemHousing@conferencedirect.com">TandemHousing@conferencedirect.com</a>.

#### WHEN WILL MY CREDIT CARD BE CHARGED?

All reservations require a valid credit card guarantee. A deposit of one night's room and tax may be charged by the Hotel and reflected on your credit card statement as early as January 12, 2022.

**HOW DO I MAKE A SPECIAL REQUEST?** (i.e., two beds, non-smoking, high floor, etc.) You may add your request to your reservation online. Please note, special requests are not guaranteed. The hotel will make its best effort to accommodate room type and special requests.

## WHO CAN I CONTACT ABOUT MY REGISTRATION?

Email: TandemRegistration@conferencedirect.com

