




WNFC 2024 - Almaty Travel Advice

To enhance your experience upon arrival at International Almaty Airport, please observe the following guidelines:

1. **Unauthorized Transportation Offers:** As you exit the airport, you may be approached by individuals offering taxi services to your hotel. We advise against accepting these offers from anyone inside or outside the airport premises. Instead, use the "Yandex Go" application (featuring the specific logo ) or choose an official airport taxi at the designated counter or prearrange an airport pick-up through your hotel.
2. **Recommended Transportation via Yandex Go:** We suggest downloading the "Yandex Go" taxi app (identifiable by its logo ) on your device before arriving and connecting it to your bank card. This app ensures reliable, fairly priced, and safe city transportation. Set your pickup point on the airport's ground floor, as indicated by the red arrow in the picture. We recommend opting for Comfort+ or Business option when selecting the service.



3. **Airport Transfer Fare Guidelines:** The maximum charge for a standard car from the airport to central locations, such as the Rixos Hotel on Seifullina Avenue 506/99, ranges from 3,000 to 5,000 tenge (\$6-\$11). Avoid paying more than this recommended fare. The journey should last approximately 40-50 minutes, barring traffic.
4. **Renovation Notice:** The airport is currently undergoing renovations, possibly causing delays in taxi availability at your pickup point, potentially up to 10-15 minutes.
5. **Currency Exchange Tips:** Should you encounter issues linking your bank card to the app, currency exchange counters are available at the airport. The going rate as of April 2, 2024 is roughly 450 tenge per USD or 480 tenge per EUR, with airport rates slightly lower by 1-10 tenge.
6. **ATM Availability:** Cash in tenge can be withdrawn from airport ATMs compatible with Visa, Mastercard, and other major payment systems if you need cash in tenge.
7. **Navigating with Google Maps:** Google Maps is a reliable tool for navigating Almaty, finding points of interest, and planning travel routes effectively.
8. **Using 2GIS for Navigation:** For an alternative navigation option, download the 2GIS app (marked by its logo ) , preload Almaty's map, and navigate the city with ease.

We hope this information enhances your visit and makes your stay in Almaty both smooth and pleasant. For urgent assistance, dial the emergency number 112 from your mobile phone.