



## KEEPING YOU SAFE AT RISI ICC 2021

We are working closely with the Chicago Marriott, to keep you as safe as possible during the event. This page will be updated regularly to reflect the most up to date state / city / venue guidance (**Last updated October 19<sup>th</sup> 2021**)



The City of Chicago automatically adopted the CDC guidance related to mask requirements with the spike in COVID-19 cases rising in the impacted area. All individuals over the age of two are recommended to wear masks indoors in the city of Chicago, even if they are fully vaccinated. This includes, but is not limited to, restaurants, retail stores, entertainment venues, conference centers and office settings.

As of August 17, Masks are mandated in all spaces in the hotel [via an order from the Chicago Dept of Public Health](#). All Chicago Marriott Hotel guests, regardless of vaccination status, over the age of two(2) need to wear masks in public areas of the hotel, outside of their guestroom. Exclusions are made when seated, eating and drinking.



The Chicago Marriott hotel has made an extensive range of enhancements to make all guests feel safe with everyone's wellbeing and security in mind with the challenges that COVID-19 has presented. For details on what to expect [click here](#)

### Technology Innovations

Hotel ventilation system details:

1. Increased Outdoor Air Dilution by allowing outside air dampers to remain open
2. Continuously running public space HVAC system that have outside air capability (24/7)
3. Maintaining humidity levels between 40-60%rh
4. Maintaining space temperature between the degrees of 68–75 Fahrenheit/20- 24 Celsius
5. Improved HVAC filtration with high quality MERV 13 filters for public space where air is recirculated.
6. Monitoring HVAC performance to adjust filter frequency change out

### Deeper, more frequent cleaning in meeting & event spaces

Advanced cleaning and sanitization protocols have been implemented. All of which meet or exceed the standards set by local, state and federal authorities. The frequency of cleaning and disinfecting meeting and convention areas has been increased. Hand sanitizing stations will be placed throughout the meeting and hotel spaces. Hand sanitizer dispensers will be available in all meeting rooms when in use.



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### **Emphasis on hygiene & cleanliness**

Each hotel has a hygiene and cleaning plan in place. Staff are required to be aware of and follow guidance for personal hygiene, and Personal Protective Equipment (PPE), in compliance with all federal, state and local public health guidance. Hand sanitizing stations for guest use are placed in high traffic areas and public spaces.

Housekeeping services are available upon request. Attendants wear masks and gloves. Alternatively, housekeeping is doing dropoff service for requested items. There is no waiting period between guests checking in and out of hotel rooms.

Hand sanitizer is available throughout the hotel public spaces and on the meeting floors. Fastmarkets will provide masks and sanitizer if needed.

### **Upon arrival**

The hotel offers contactless check in. If you are ill or have flu like symptoms, please do not attempt to check in.

Fastmarkets will provide a QR code to each attendee at registration for contactless event materials.

### **Hotel staff's health & safety**

All hotel staff have gone through thorough training on the hotel's new safety, cleaning and sanitization protocols. They have been trained appropriately on how to respond to potential or confirmed cases of COVID-19 on property alongside all local, state and federal guidelines.

Venue staff are advised to stay home if they feel unwell. If a staff member servicing our event were to have a positive test result during/after the event all CDC/local & state guidelines pertaining to contact tracing would be followed.

### **COVID-19 reporting, notification, and room recovery protocol**

Hotel protocols if a guest is presumed to have COVID, or is experiencing symptoms are:

- Guest would be asked to seek medical advice, follow all CDC and local/state laws pertaining to contract tracing, and if the guest becomes very ill, 911 would be called to assist the patient.
- The hotel does not report any confirmed cases onsite to the local government, as the establishment that the person gets tested at reports those numbers to the local public health authority.

For more information regarding travel and safety regarding COVID-19 please visit the website below:

[Travel | CDC](#)