

Stop giving it away for free Join the review crew

Marnie Stretch





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About today's speaker



Marnie Stretch, CPB Accounting Loft

- Certified Professional Bookkeeper, IPBC
- Member, Intuit Trainer Writer Network
- Insightful Accountant Top 100 ProAdvisor 2019
- Top Ten Influencer in the Canadian Bookkeeping World
- Background in media production
- I love to kayak, travel, and dance; I'm learning to speak French



Agenda

What's a review?

Why bother?

What do you need to start the review?

What are the components of a good review?

What's the best way to present to the customer?

How do I price the review?

What's next?



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What's a review?

- Review
- Checkup
- Diagnosis
- Synopsis
- Analysis
- Assessment
- Evaluation
- Examination



Why bother?







Take a look under the hood

- Lets you determine the scope of the cleanup
- Lets you know how easy (or difficult) it will be to work together
- Lets you know if they're a good candidate for QuickBooks Online (QBO)
- Lets them know how awesome you are
- Gives them an actionable deliverable



What do you need to get started?

Engagement letter that outlines:

- Price
- Turnaround time
- Description of work
- Access to file (QBO) or copy of file (QBD)
- Documents required

TIP: IPBC members have access to Letters of Engagement





Components of a good review

Possible areas of review

Company Settings Customers Bank Feeds

Item List Invoicing & Payments Sales Tax

Inventory Vendors Payroll

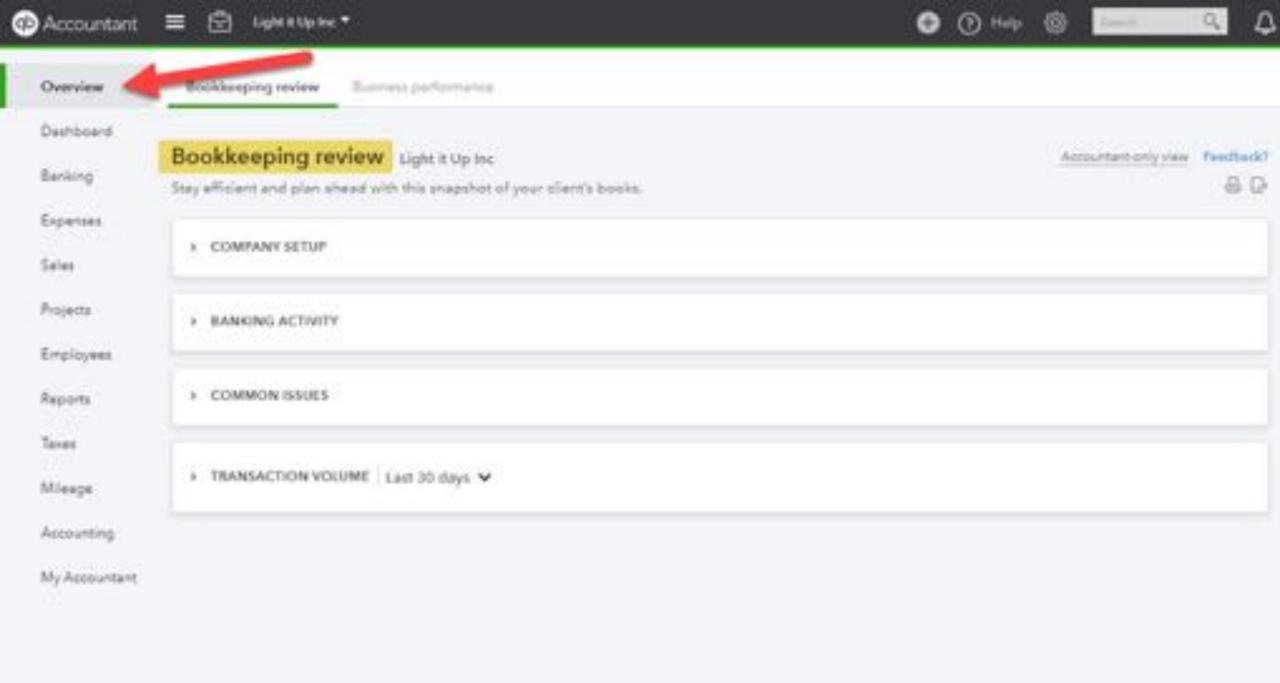
Class Tracking Accounts Payable Financial Statements

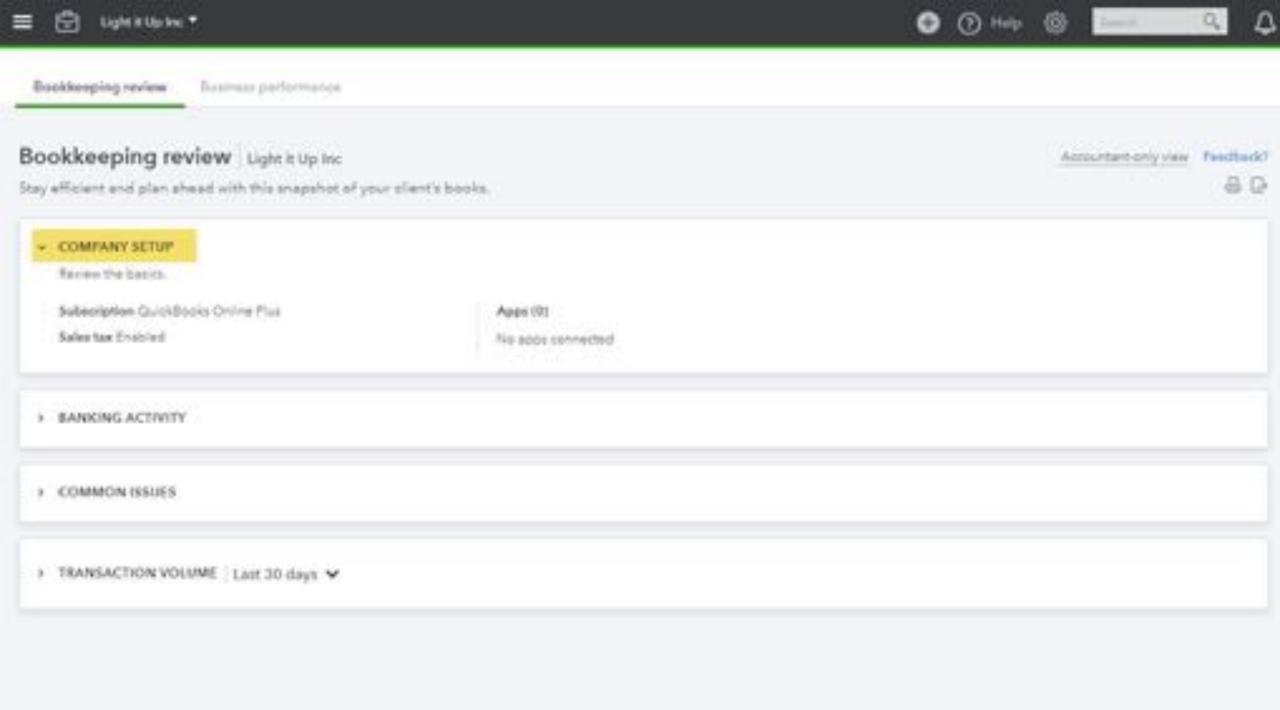
Multi-currency Bank & Credit Card Miscellaneous

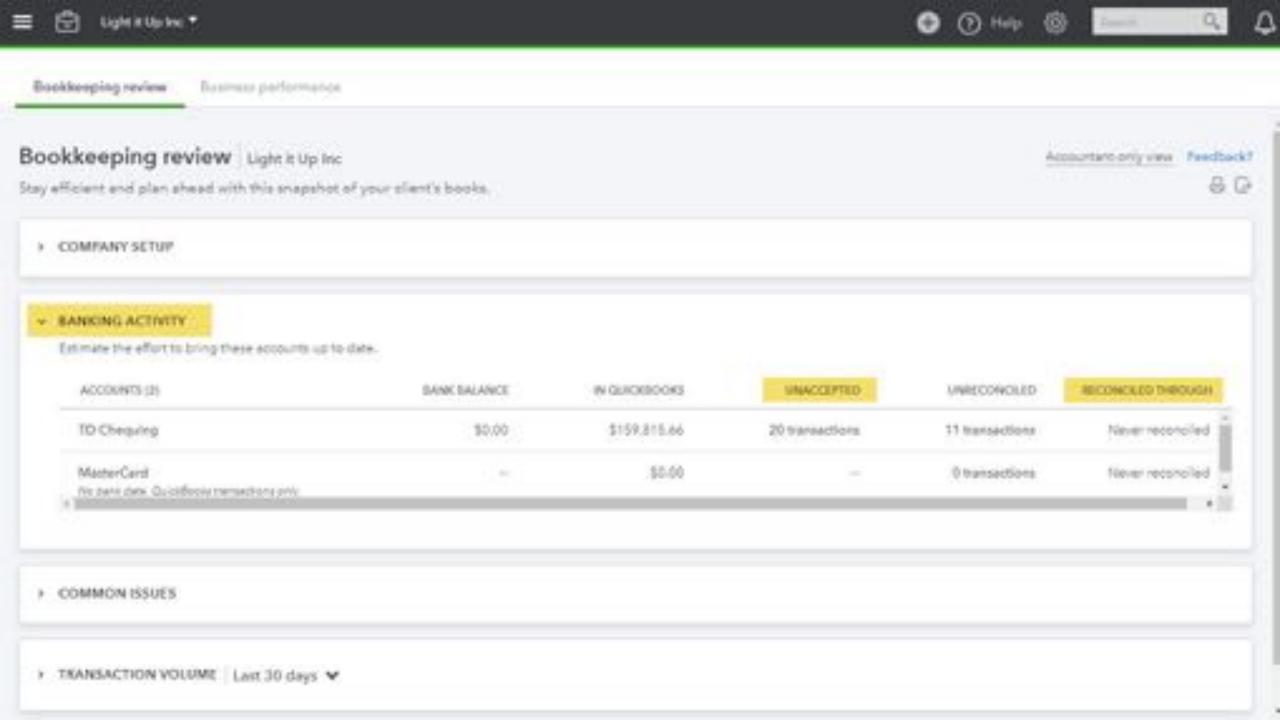
Software Recs Niche Areas

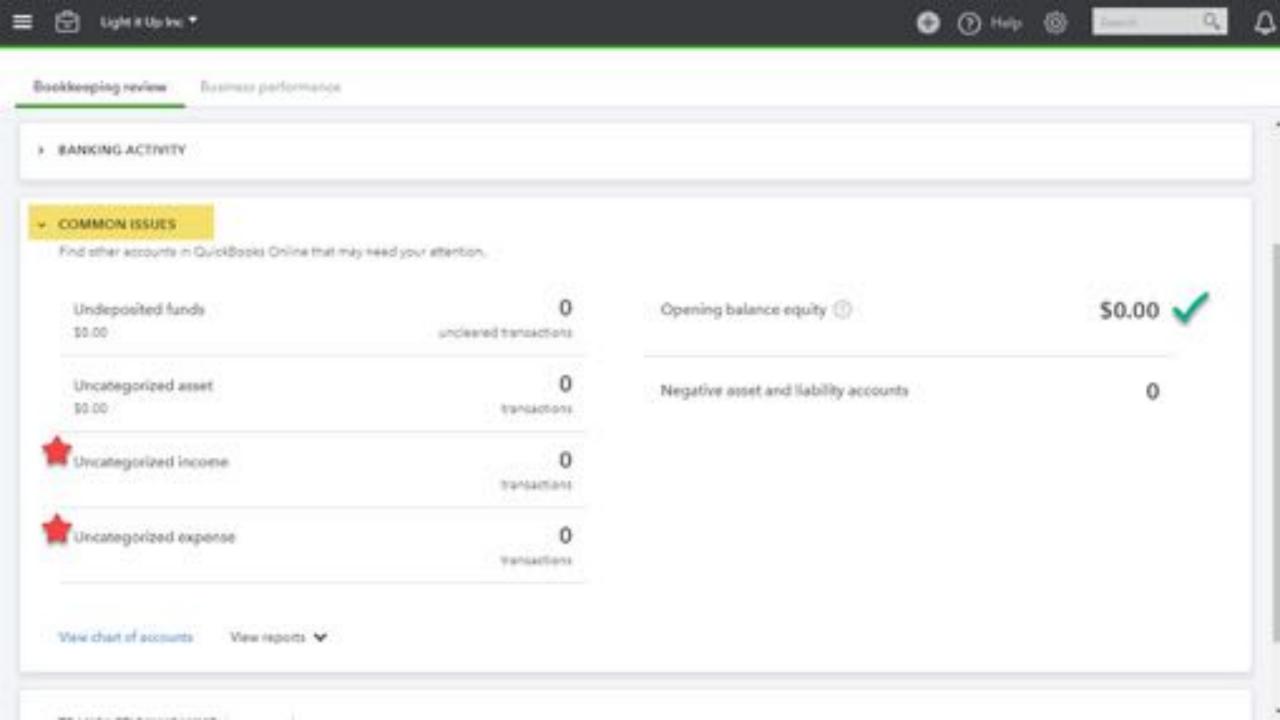
Undeposited Funds — Job Costing, Non-profits, etc.















How should I present the review?



How should I price the review?

Pricing options

- One flat price (easy)
- EasyStart, Essentials, Plus (fixed rate)
- Pro, Premier, Enterprise (fixed rate)
- Soon, Sooner, Soonest (value pricing)
- Payroll, Inventory, Multicurrency (fixed plus add-ons)



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Process flow chart

Engagement Letter

Luse QBQ

QBO - invited as

File & Docs

Access to QBO

Compile Review **Email to Customer**

- Luse Practice Ignition
- There's also 17Hats, Dubsado, Better Proposals, Proposify...
- **Payments**

Payment

- You can also use Practice Ignition, PayPal, Plooto, WayPay, Rotessa
- **Accountant User**
- QBD get copy of file and password
- Trial Balance from Accountant
- Luse SmartVault
- There's also Google Drive, Sharefile. Box...

- Create a template and update constantly
- I compile the review in Excel and present in Word (written report)
- Create your clean up pricing as you go

- Email report so they have time to digest
- Follow up with phone call
- Discuss next steps

REMEMBER: Payment up front. Email review to customer.



What's next?

They might need:

- Clean up
- Catch up
- A needs assessment
- Monthly ongoing bookkeeping

#QBConnect

- Coaching
- Support



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Questions?

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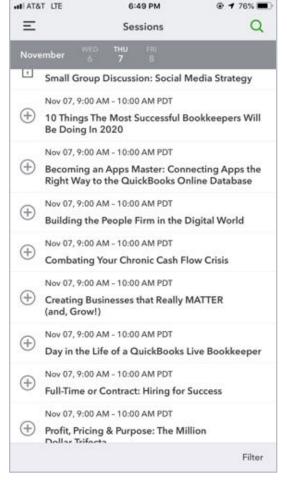
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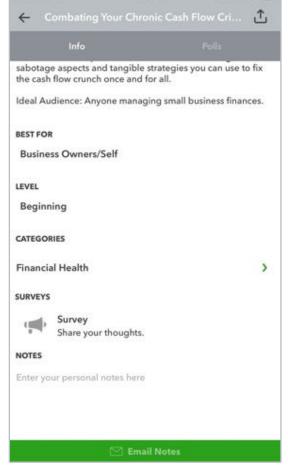
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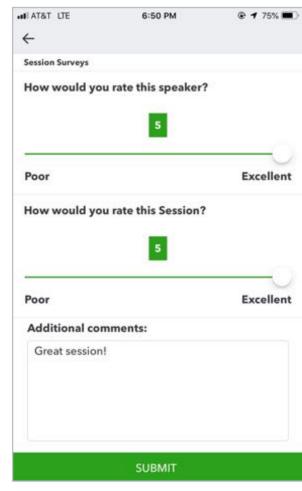
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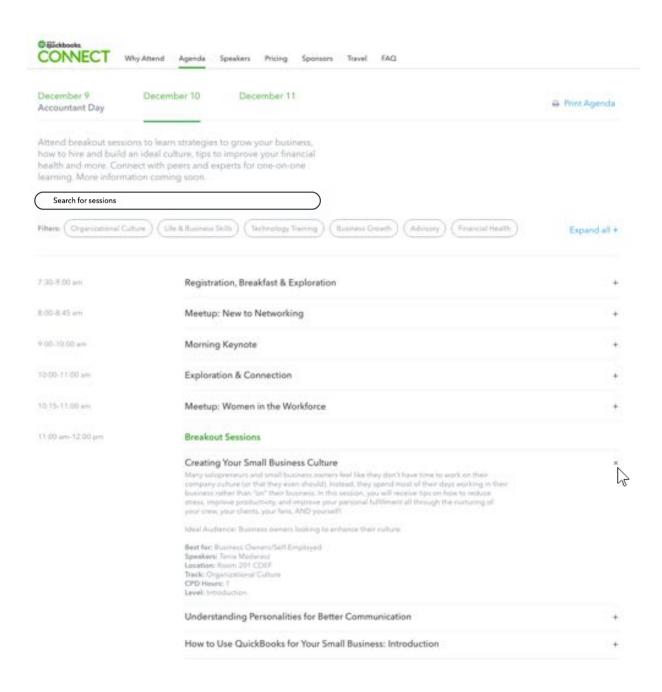
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