CE FAQ

Max CE hrs. 4 Sunday & 3 Monday

1. Can the show be watched as a group on one computer?
- To receive CE or any Certificate of Completion for NACCAS attendees must register and be logged in on a unique device (phone, tablet, laptop or computer) using the name on their professional license with the state.

2. Can I get CE by watching recorded classes?
- No, CE can only be given if the actual Live Interactive class is attended

3. What if the device loses connection?
- Make sure to log right back in and if needed continue until you are back in. Unfortunately, CE cannot be offered if there is no return log within a short period of time after the device is logged out.

4. Stepping away restroom, drink?
- Yes quick breaks are allowed. But note all attendees requesting CE must be active in any chat area to help verify attendance. Make sure to chat as often as possible.

5. What states will offer CE for the Virtual Beauty Connect?
- DC, IA, IL, NE & NC

6. Can Nails or Esthetics receive CE for the Virtual Beauty Connect?
- Yes, they must take classes within their realm of practice along with business classes.

7. What classes qualify for Live Interactive CE?
- All of the classes offered during Beauty Connect will qualify as Live Interactive CE. These are not Pre-recorded classes, which are limited.

8. What if I leave a class and go to another, will I still get CE?
- No, Attendees must be logged in for the entirety of the class. Attendance is recorded.

9. If I log into more than one class at a time will I get CE for each class?
- No, Attendees can only be logged into 1 class at a time and must be logged for its entirety to receive a CE. If attendees are logged into more than 1 class at a time all attendance will be void.

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10. What do I have to do to get CE?
- The CE QR code or link will be posted for attendees to scan to submit their CE. Submit only 1 request each day.

This QR code/link will forward attendees to a questionnaire regarding their license information and a survey on the event. This must be completed and submitted each day.

 No event IDs to remember. All attendance is recorded. Certificates will be emailed according to the verified attendance per class.

Please note attendees have to be logged in with the information on heir license to received CE.

All Requests must be submitted by the end of each show day.

- If CE submission information is complete an acceptance email will be sent, within a week. Once attendance is verified a certificate of completion will be issued per verified class.

- Certificates will be emailed within 6-8 weeks.

CE requests sent after the end of show day will not be accepted.

Please note not all states will allow CE for this event. Any questions please email CE@Support.Lorealusa.com

11. How do I scan a QR code?
- With a tablet or phone
- Make sure QR Scanning is on within the camera
- Reposition camera until it reads the QR code.
- If device will not scan the QR use the link.

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