



Date	Time	Topic	Presenter
Tuesday 7 May OPTIONAL	11am – 5.00pm	Ronald McDonald GWS Westmead House Tour	
		Ronald McDonald Sydney House Tour	
Wednesday 8 May	9.30am	Arrival Morning Tea & Registrations	
	9.50am	Welcome & Housekeeping	Bec Treby (MC)
	10.00am	Acknowledgement of Country	Uncle Allan Madden & Ryka Satrick
	10.20am	Opening Keynote: "Empowering a Growth Mindset Through Grit & Determination"	Annabelle Williams (Guest Speaker)
	11.10am	"Partnership in Action" - RMHC Australia CEO Address	Barbara Ryan (RMHC Australia)
	11.40am	"Welcome to the Big Top" – The House Program	Bronwyn Cooper (RMHC CWNSW) & Mel Smyth (RMHC GWS)
12.15pm - Lunch			
	1.15pm	"Introducing Safeguarding Stars" - Safeguarding Children & Young People Framework	Kylie Johnson & Kristen Grainger (RMHC NNSW)
	2.15pm	"Flying the Trapeze" at the Family Room	Mia Carr (RMHC ACT) & Emily Doran-Smith (RMHC NA)
2.45pm - Afternoon Tea			
	3.15pm	Reflection Activity	Bec Treby (MC)
	3.35pm	"Workshop" – RMHC Global Brand Modernisation Update	Denise Lumsden (RMHC Australia)
	4.00pm	"Excellence Framework" - Global Update	Michelle McCormack (RMHC Australia)
	4.15pm	Interactive Session	Koomurri Incursion
	5.00pm	Day One Close	Bec Treby (MC)
	6.15pm	Depart Hotel for the Program Excellence Dinner. Theme "A Touch of Brightness"	Flamin Galah Brewing Co, 166-170 Broadway Street, Chippendale



Date	Time	Topic	Presenter
Thursday 9 May	8.45am	Tea & Coffee	
	9.00am	Welcome & Re-Cap Day One	Bec Treby (MC)
	9.15am	"Keeping on top of your Mental Health" - Tips for RMHC Staff	Jenni Goodwin (RMHC GWS)
	10.05am	"Where the Magic Happens" – Family Retreats	Mia Carr (RMHC ACT)
10.25am - Morning Tea			
	11.05am	"Grief & Loss" - Managing for Others	Lucy Archinal-Hudson (Feel the Magic)
	12.05pm	"Taming the Paeds Wards" - Hospitality Carts	Josh Binns (RMHC GWS) & Emily Doran-Smith (RMHC NA)
12.45pm - Lunch			
	1.45pm	"Spinning the Learning Program Plates"	Jenni Goodwin (RMHC GWS) & Emma McNiff (RMHC Sydney)
	2.15pm	Closing Keynote	Sophie Delezio (Guest Speaker)
	3.00pm	Thank you & Goodbye	Bec Treby (MC)