

IIA Chairman of the Global Board, 2020-21

Jenitha John, CIA, QIAL

Jenitha John is 2020-21 Chair of The Institute of Internal Auditors (IIA) Global Board of Directors. In this role, John serves as an officer of the Global Board, is chairman of the Supervisory Committee, and presides over the Global Assembly. She has more than 27 years of experience in internal auditing, including as a Chief Audit Executive.

Before becoming Chairman of The IIA Global Board, John's volunteer roles included serving as the Global Board's Senior Vice Chair (2019-20), as well as serving on the IPPF Relook Task Force, Committee of Research and Education Advisors, Financial Services Guidance Committee, and on the Global Board's Executive Committee as 2018-19 Vice Chairman-Professional Certifications, and 2017-18 Vice Chairman-Professional Practices. John also led a global task force on the recently updated Three Lines Model (formerly Three Lines of Defense).



John paralleled her executive role by having served as a non-executive director of both public- and private-sector entities. A seasoned executive with experience in industries ranging from utilities to telecommunications, agriculture, health care, insurance, automobile, information technology, and financial services, she currently serves as a non-executive director and Audit Committee Chairman of listed company boards in South Africa.

Recognized as "South Africa's Internal Auditor of the Year" in 2014, John has addressed conferences around the globe on a wide array of topics, such as internal audit's role in governance, combined assurance, women in leadership, the impact of AI and robotics on industries, emerging issues in the financial services industry, and the value of key performance indicators. In addition, John actively participates in mentoring circles, panel discussions, and networking sessions throughout the world, and strongly believes in developing young minds.

John is a Certified Internal Auditor (CIA) and has received the Qualification in Internal Audit Leadership (QIAL) designation. Other professional credentials include CA(SA), South African Institute of Chartered Accountants; CD(SA), Institute of Directors (Chartered Director); and SEP, Senior Executive Program, Harvard Business School. John received a bachelor's degree from the University of KwaZulu-Natal and an Honors degree from the University of South Africa, majoring in financial accounting, management accounting, taxation, auditing and economics.

For her chairman's year theme, John chose "Reimagining Resilience" to emphasize the role agility plays in internal audit every day, but particularly during times of crisis.