

United Methodist Insurance Program

Property & Casualty Coverage Powered by Suracy Faith

Sponsored by GCFA

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Introduction



- Jeff Koch president and chief executive office of United Methodist Insurance Company (UMI) and United Methodist Insurance Agency
- 34 years of experience with affinity buying programs, group insurance programs, and alternative risk management solutions (e.g. captive insurance companies)
- UMI is owned by General Council on Finance and Administration (GCFA)
- The company and agency are in place to fulfill GCFA's *Book of Discipline* requirements to provide churches with access to insurance



Source: Alera Group, Inc.

United Methodist Insurance Program



- UMI ceased captive operations on January 1, 2019
- Property and Casualty insurance is provided through Suracy Faith Insurance Agency (UMIP)
- GuideOne is our flagship carrier there are other carrier options now
- Travel & Trip Protection through Travel Insured International
- Background checks through PeopleFacts
- Risk management tools and information
- Relaunched newsletter Church Protection Connection



Expect a Tough Market in 2021



- Increased exclusions and higher retentions and deductibles
- Property increases average 13.6% and higher for catastrophic
- General liability average 11.3% for "virtually all businesses"
- Directors and Officers average 13.2% and up to 70% for some



Source: Alera Group, Inc.

Expect a Tough Market in 2021



- Professional liability average 11.7% and avoiding large/small accounts
- Commercial Auto average 14.2%
- Cyber average 10% with more limitations
- Excess/Umbrella average 16.6% with range of 10% to 150%

Let's review some ideas to improve churches' risk profiles and help contain price increases



Source: Alera Group, Inc.

Mandatory Program vs. Non-Mandatory & ump

- Mandatory programs require all churches in the conference to participate in the conference's insurance plan
- Often reluctant as Methodists to make programs mandatory
- All lines or a hybrid approach
- Example of a hybrid would be a conference-wide workers compensation program and churches on their own for others' lines of coverage



Mandatory vs. Non-Mandatory



- Advantages of a mandatory program
 - Can lower costs for everyone
 - Conference can help with cost sharing approaches
 - Assures proper coverage is in place
 - Coastal/weather areas may achieve greater protection/leverage with reinsurers
 - Workers compensation coverage and cost savings for smaller churches
 - Possible dividend programs
 - Three-year agreements read the fine print



Minimum Insurance Requirements



- Book of Discipline (¶ 2533.2) requires churches to compare their coverage to a <u>schedule published by GCFA</u>
- GCFA's requirements are similar to those of the Episcopal Church and some Presbyterian Churches
- UMI works with GCFA to keep the requirements relevant to current exposures
- Recent changes include:
 - Replacement cost valuation for property
 - Misconduct limit lowered for churches with under 500 members (\$250,000)
 - Misconduct limit can match statutory limits where applicable
 - EPLI limit lowered for churches with under 500 members (\$250,000)



Emerging Issues – Cyber/Data



- Coverage is available but evolving check terms and conditions
- Business interruption
- Ransomware is currently the leading cause of loss
- Scareware, screen lockers, and encryption
- Texts can be culprits as well
- It's not just about theft of funds personal information is a big issue
- Paper records represent a risk as well
- Training and awareness are key



Emerging Issues – Misconduct



- No denomination is immune or has a monopoly on the exposure
- Can emerge from contact with congregation or among employees
- Nightmare scenario damage to lives and reputations
- Employment practices claims are the fastest growing source of lawsuits against churches
- Training, background checks, and procedures are important
- Everyone should know what/how to report and handle response
- Best to have local counsel determine if you meet state and local guidelines



Risk Management



- Having churches adhere to minimum standards is important
- Big rocks first property, slips and falls, misconduct, maintenance, and auto
- Encourage churches to act to control loss and maintain proper coverage – cheap insurance can be very expensive
- Prepare and distribute a crisis response program for the conference



Questions From Pre-conference Emails Cump

- Building management –don't rely on becoming an expert but you should become conversant, use checklists, save all users manuals and warranties, and keep records of updates and installations
- Fire alarm panels should last 15 to 20 years (www.buildings.com).
 Keep it clean, maintained, tested, and up to code
- "Dirt" etching glass windows usually require some sort of chemical or caustic agent to cause etching. Recommendations vary twice a year in difficult regions.
- Sprinkler system service life depends on the type. Ranges from 10 to 50 years. Consult a professional and keep the heads and lines clean.



Any Other Questions?







United Methodist Insurance ProgramPlan. Protect. Restore.

thank you

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