

2021 Annual Conference

Tuesday, June 8

10:00am - 3:00pm	Golf (Optional) Lake Chelan Golf Course *Must RSVP with Melissa Archuleta prior to conference if you're interested
1:00pm - 5:00pm 4:00pm - 5:00pm	Registration & Info Desk
6:00pm - 8:00pm	Board Dinner off-site Sorrento's Restaurant, Tsillan Cellars 3875 Hwy 97A Chelan, WA 98816

Wednesday, June 9

7:00am - 5:00pm	Registration & Info Desk	Centennial Foyer
7:30am - 8:30am	Breakfast	Stehekin Ballroom
9:00am - 11:00am	WSACE Business Meeting	Centennial Ballroom
	Roll Call President's Report Secretary/Treasurer's Report Committee Reports. Eastern District Report Western District Report NACE Update Fuel Tax Study Contracts Update Legislative Update	Letticia NeilJosh ThomsonScott YaegerDoug McCormickDrew WoodsJane Wall
11:00am - 11:15am	Networking Break	Centennial Foyer
	•	,
11:15am - 12:00pm	Agency Reports	•
11:15am - 12:00pm		Centennial Ballroom Ashley Probart Brian Ziegler
11:15am - 12:00pm 12:00pm - 1:30pm	Agency Reports.	Centennial Ballroom Ashley Probart Brian Ziegler Jane Wall
	Agency Reports. TIB. FMSIB. CRAB.	Centennial Ballroom Ashley Probart Brian Ziegler Jane Wall Stehekin Ballroom

Thursday, June 10

7:00am - 5:00pm	Registration & Info Desk
7:30am - 8:30am	Breakfast
8:30am - 12:00pm	Leadership 2021 and What Local Government Managers Need to Know NowCentennial Ballroom
	Today's workforce is different. It is multi-generational, multi-cultural, highly mobile – quitting at double the rate than 10 years ago – and connected to a network of information about you and your workplace. Therefore, being a leader in today's workforce is different, too. It requires an understanding of workforce dynamics, an ability to create a culture that attracts and retains high performers, and a willingness to evolve as a leader. Further, the pandemic has irreversibly impacted lives and changed so much of how organizations conduct business. This comprehensive, full-day program addresses the evolution of leadership and what's required of today's leaders, specifically in public works. It identifies the obstacles to developing one's leadership skills and lays out specific steps to overcome them. Attendees will leave this program with a fresh perspective on local government leadership and tools to accelerate their own personal leadership development. They will have the foundation for their own leadership plans and the incentive to implement them.
12:00pm - 1:00pm	Lunch
1:00pm - 4:00pm	Professional Development Training cont Centennial Ballroom
4:30pm - 6:30pm	Off-site Event - Tsillan Cellars

Friday, June 11

6:30pm

Chelan, WA 98816

Dinner on your own

7:00am - 5:00pm 7:30am - 8:30am 8:30am - 9:30am	Registration & Info Desk
	Call for Projects
11:00am - 11:30am	Closing Remarks

Professional Development Outline

Today's workforce is different. It is multi-generational, multi-cultural, highly mobile – quitting at double the rate than 10 years ago – and connected to a network of information about you and your workplace. Therefore, being a leader in today's workforce is different, too. It requires an understanding of workforce dynamics, an ability to create a culture that attracts and retains high performers, and a willingness to evolve as a leader. Further, the pandemic has irreversibly impacted lives and changed so much of how organizations conduct business. This program addresses the evolution of leadership and what's required of today's leaders, specifically in public works. It identifies the obstacles to developing one's leadership skills and lays out specific steps to overcome them. Attendees will leave this program with a fresh perspective on local government leadership and tools to accelerate their own personal leadership development. In short, they will have the foundation for their own leadership plans and the incentive to implement them.

Specific components of this program include:

- 1. <u>The Magic is in the Mix</u>: This opening module takes a fun look at the fundamental difference in behavioral styles and attendees will learn how to adjust their leadership styles to meet the individual needs of others.
- 2. <u>The Definition of Leadership</u>: We have all heard many ways in which leadership has been described and defined. Further, those leadership definitions have evolved over the years in response to societal changes. This module will provide an unforgettable way to define leadership and attendees will develop an inventory of foundational leadership qualities that reflect that definition.
- 3. <u>Bringing Leadership Down to the Ground Level</u>: This module bridges leadership qualities to the actual execution of leadership. It examines the critical obstacles that keep great managers from demonstrating leadership qualities effectively and provides a step-by-step process for enhancing those qualities in oneself. It also includes the step-by-step process of turning leadership principles into personal attributes.
- 4. Optimizing Your Communication: Great leaders are great communicators. Especially true of those in technical fields, many managers lose out in the quality of their communications. They know what they want to say, but they don't know how to say it in a way that works. This module examines both conceptually and practically how to maximize communication effectiveness. It includes step-by-step processes for both executing difficult conversations and effective listening.
- 5. <u>Assertiveness and Validation</u>: This module is a deeper dive into two of the most powerful communication disciplines. Attendees will learn what it means to "balance results and relationships", thereby securing both the compliance and commitment of those who work for them.
- 6. <u>Leadership and Culture</u>: In order to succeed (or survive) today, your organization needs management that understands the value of creating and nurturing a culture that attracts, retains, and motivates the highest performers, and those managers also need the leadership skills to make all that happen. This module will define culture in an unforgettable way and provide an understanding to make it evolve the right way.
- 7. <u>Trust</u>: No one leads effectively without trust. No relationship can survive without trust. This module breaks trust into identifiable components to provide attendees with both a way to diagnose the source of distrust and a mechanism to take trust to the highest level.