

Cancellation and refund policy

Registration

Any cancellation of registration must be sent in writing to <u>registration@wfh.org</u> and will be subject to the following conditions:

- Until Friday, March 22, 2024, a refund equivalent to 75% of the paid registration fee will be granted. After this date, no refunds will be granted.
- Requests for refunds with regards to incorrect registration payments or incorrect category selection will not be considered
- Non-attendance will be considered as a cancellation on the day of the event and will incur a 100% cancellation fee.
- Name changes are not possible.

Refunds, if applicable, will be issued no later than one month after Congress.

WFH 2024 World Congress Secretariat and Housing Bureau World Federation of Hemophilia

1425, boulevard René-Lévesque West, Suite 1200 Montréal (Québec) H3G 1T7 Tel: +1 (514) 875-7944 Fax: +1 (514) 875-8916 Registration inquiries: <u>registration@wfh.org</u> Housing inquiries: <u>housing@wfh.org</u>