

## PROVIDER MANAGEMENT

### EFFICIENT & COMPREHENSIVE PROVIDER MANAGEMENT IS ESSENTIAL TO YOUR BOTTOM LINE

The credentialing process has become more complex due to the expansion of providers' roles, third-party payer requirements and organizational standards.

The Provider Management application provides a turnkey credentialing, privileging and performance monitoring solution to ensure safe, high-quality patient care.



#### STREAMLINED WORKFLOW

- Pairs software with services to eliminate administrative burdens and create an efficient process
- Manages and maintains comprehensive up-to-date profiles for providers, as well as other clinicians



#### ENHANCED GOVERNANCE

- Gives the Medical Staff Office and leadership time to focus on strategic initiatives and policy development
- Provides the tool-set to author privilege criteria and design organizational guidelines



#### PROVIDER TOOLS

- Delivers time-saving workflow, optimizing credentialing leadership and committee effectiveness
- Increases provider satisfaction with a mobile profile to update personal information and maintain documentation

Verge Health was recognized in the "2019 Best in KLAS" report as the #1 Category Leader for Credentialing. KLAS Research surveys the healthcare industry and provides accurate, honest, and impartial insights.



# One platform for zero harm.



## PROVIDER MANAGEMENT

### CREDENTIALING

- CREDENTIALING SERVICES
- PRIVILEGE MANAGEMENT
- INTEGRATED PROVIDER APPLICATION
- AUTOMATED PROFESSIONAL REFERENCE

### PROCESS EXTENSIONS:

- + PAYER ENROLLMENT
- + PEER REVIEW (MD/RN)
- + STAFF CREDENTIALING

## CREDENTIALING

Credentialing services centrally manage practitioner/clinician data, the provider application, professional references and primary source verifications for efficient evaluation and privileging. Once a digital provider profile is created, organizational policies are applied to render a comprehensive application for review. In addition, integrated platform tools enable a broader view of provider performance to support an appointment decision including, Patient Relations, Event Management, and Peer Review.

- **ALIGNMENT WITH HEALTH SYSTEM POLICIES**  
Tailors information to support organizational MEC specifications for individual provider types and roles, including the integration of privilege specific competency requirements
- **CENTRALIZED DATA REPOSITORY**  
Supports the full spectrum of providers, creating one source of truth, including seamless integration and cross-referencing of verification resources and sanction monitoring indices such as the NPDB, AMA, OIG and others
- **PRIVILEGE SEARCH**  
Search credentials via privilege type and automate external queries
- **DATA VALIDATION, AVAILABILITY, AND PORTABILITY**  
Available to users 24/7, providing easy access and transparency for front-line staff and leadership, and offering a portable record for providers working at multiple locations

## + PAYER ENROLLMENT

Using a shared data model, Credentialing with Payer Enrollment coordinates internal credentialing tasks and external relationship tasks to streamline the location-specific enrollment requirements that payers have established for providers. Separate departments within a healthcare organization typically perform enrollment and credentialing functions that certify practitioners. Beyond duplicating work, this can lead to significant liability and impose a negative impact on reimbursement. A robust tool leverages the entirety of the verified practitioner dataset, managed by Verge Health's credentialing services, for any relationship type (payer, hospital, or licensing agency).

## + PEER REVIEW (MD/RN)

Delivers a comprehensive process beginning with data from events, patient relations, or various screening processes. Drives engagement by routing the case to stakeholders for screening, review, and approval. Dramatically decreases the time invested by providers and committees, quantifies data for aggregate trends, tracks follow-up activities, and integrates with the provider's credentialing profile.

## + STAFF CREDENTIALING

Expand the efficient physician Credentialing process to credential other members of the medical staff.

**Protect Patients. Protect Margins.™**